



900 E. Whitcomb Ave. Madison Heights, MI 48071 Phone: (248) 585-8170 Fax: (248) 589-3499 sales@mfpseals.com

CUSTOMER SURVEY

After filling out this form, please print and fax, or save and email it to: sales@mfpseals.com

ıstomer Name Title			
Company Name	Date		
Street Address	City		
State/Province/Region	Zip/Postal Code		
Country			
E-mail address	Phone / Ext		
	Fax #		
Primary Business: Cylinder / Actuator Mfg.	Industries Served: Aerospace Mining		
Filter Mfg. Hydraulic Repair Industrial Supplier Manifold Mfg. Mobile Equipment Mfg. Motor Mfg. Oil & Gas Pump Mfg. Seal Distributor	Automotive Chemical Processing Construction Food & Beverage Hydraulic & Pneumatic Marine Mobile Hydraulics Paper/Steel Works Pharmaceutical Railway Semiconductor Solar/Wind Power		
Seal Mfg.Valve Mfg.Wireline Equipment & ServiceOther	I would like to receive a printed copy of the MFP Seals Engineering Guide - Vol. 3		
AI	DDITIONAL CONTACT NAMES		
Name	Phone / Ext		
E-mail address	Title		
Name	Phone / Ext		
E-mail address	Title		
Name	Phone / Ext		
E-mail address	Title		
Name	Phone / Ext		
E-mail address	Title		





Corporate Headquarters

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CUSTOMER SURVEY

		Scale				
	POOR	FAIR	GOOD	VERY GOOD	EXCELLENT	N/A
Timeliness of quotes	1	2	3	4	5	N/A
Timeliness of product deliveries in respect to acknowledged dates	1	2	3	4	5	N/A
Overall product quality	1	2	3	4	5	N/A
Assistance with product design for special applications	1	2	3	4	5	N/A
Competitive product pricing	1	2	3	4	5	N/A
Invoice accuracy	1	2	3	4	5	N/A
Handling of issues regarding accounting	1	2	3	4	5	N/A
Handling of issues regarding quality. Corrective action, etc.		2	3	4	5	N/A
Handling of returns	1	2	3	4	5	N/A
Packaging of shipments		2	3	4	5	N/A
Customer part number on packing slips when requested		2	3	4	5	N/A
Accuracy of shipping documents		2	3	4	5	N/A
Overall customer service		2	3	4	5	N/A

CUSTOMER NOTES				

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